



Dominion[®]

AOBA Green Conference

September 30, 2009

Dominion's Green Initiatives

Green Power

CFL's

SmartGrid Project

Wind Farm



Green Power

U.S. Green Power Partnership

- **Green-e Energy certification is a distinction (granted by Center for Resource Solutions) that tells customers the voluntary program is a legitimate and trustworthy means of supporting renewable energy.**
- **Your organization can join the voluntary U.S. Green Power Partnership through a qualifying purchase through Dominion Green Power.**

Green Power

- **With Green Power, the customer pays a premium on top of their usual bill (priced at 1.5cents/kWh).**
- **This money is used to purchase renewable energy certificates on behalf of the customer (Dominion does not profit from this program).**
- **Customers can choose between investing in renewable energy equal to 100% of their usage, or in \$2 blocks.**
- **Each block is equal to approximately 133kWh.**

Compact Fluorescent Light bulbs (CFL's)

CFL Program

- **Discounts for buying CFL's through Home Depot \$1.50 discount/single bulb and \$3.00 multi-packs.**
- **So far, customers in our service territory have purchased 3.4 million CFL's.**
- **This will save an estimated \$141 million in energy costs for a year.**



Smart Meter Project

Charlottesville: Phase I

- **YTD 30K AMI Meters have been installed, with our 2009 goal being 41K.**
- **Enables better managing of voltage on our distribution lines.**
- **Enhances the quality and reliability of our customers' service.**
- **Benefits: Remote Reads, Remote Turn on/off, Outage notification.**

Wind Farm

Dominion's Wind Power Projects

- **Dominion is committed to Virginia's voluntary goal of having 12 percent of electricity come from renewable sources by 2022.**
- **NedPower Mount Storm**
 - 264-megawatt, 132-turbine Wind Farm
 - Largest operating wind farm in the Eastern US
- **Fowler Ridge**
 - 220-megawatts in first phase
 - Benton County, Ind.

Dominion Commercial Bill

Billing and Payment Summary

Account # 1653356954 Due Date: Sep 24, 2009

Total Amount Due: \$ 1,232.65

To avoid a Late Payment Charge of 1.5% please pay by Sep 24, 2009.

Previous Amount Due: \$ 1,098.97
 Payments as of Sep 01: \$ 1,098.97CR

Explanation of Bill Detail

Dominion Virginia Power 1-888-667-3000

Previous Balance 1,098.97
 Payment Received 1,098.97CR
Balance Forward 0.00

Non-Residential Service (Schedule GS-1) 07/30-08/28

Distribution Service
 Basic Customer Charge 15.47
 Distribution Service kWh 133.89
 Electricity Supply Svc (ESS)
 Generation 594.17
 Fuel 403.68
 Sales and Use Surcharge 4.23

State/Local Consumption Tax 12.11
 FAIRFAX Utility Tax 69.10

Total Current Charges 1,232.65

Total Account Balance 1,232.65

Visit our website or call our office for rate schedule prices.

Price to Compare ¢/kWh
 Jun-Sep 9.08 ¢
 Oct-May 6.86 ¢
 Annual Average 7.74 ¢

For Dominion Virginia Power service emergencies and power outages, please call 1-888-667-3000. Visit us at www.dom.com.

Meter and Usage

Current Billing Days: 29

Billable Usage

Schedule GS-1 07/30-08/28
 Total kWh 11439

Measured Usage

Meter: 0005419151 07/30-08/28
 Current Reading 30167
 Previous Reading 18728
 Total kWh 11439
 Current Reading 25.48
 Demand 25.48

Usage History

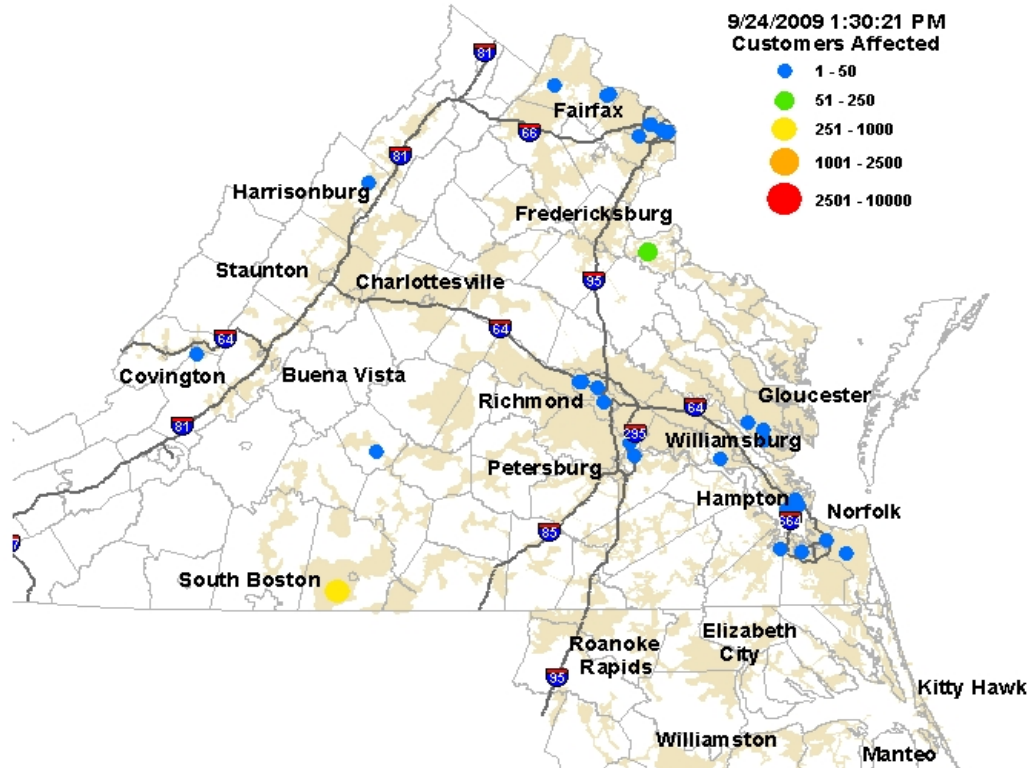
Mo	Yr	kWh
Sep	08	10593
Oct	08	11528
Nov	08	6978
Dec	08	7612
Jan	09	8609
Feb	09	6886
Mar	09	6217
Apr	09	6323
May	09	7715
Jun	09	9914
Jul	09	10785
Aug	09	10188
Sep	09	11439

Dominion B2B Resources

Online Tools

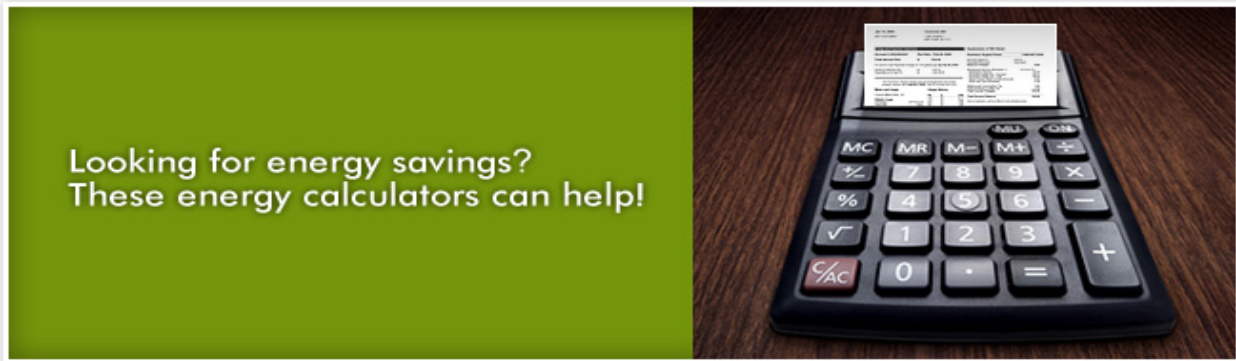
Online Tools

Dominion Interactive Outage Map



Online Tools

Energy Calculators Help Find Energy Savings



Electric Customers

[Home Energy Calculator*](#)

Get personalized tips to reduce your usage and save money.

[Business Energy Calculator*](#)

Like the Home Energy Calculator, but designed for your business.

[Heating System Calculator](#)

Time for a new system? Get energy savings and cost information with this calculator.

[Cooling System Calculator](#)

Gas Customers

[Home Energy Calculator*](#)

Get personalized tips to reduce your usage and save money.

[Business Energy Calculator*](#)

Like the Home Energy Calculator, but designed for your business.

[Heating System Calculator](#)

Time for a new system? Get energy savings and cost information with this calculator.

[Cooling System Calculator](#)

Everyone

[Appliance Calculator](#)

Find out how much it costs to run your appliances.

[Holiday Lighting Calculator](#)

Find out how much you can save with LED lighting instead of standard lighting for your holiday decorating.

Online Tools

Energy Advisor

- **Energy Conservation Tools**
- **Energy use analysis**
- **“Ask the expert”**
- **Great articles**
- **Monthly Newsletters to members**

Online Tools

MYA: Manage Your Account

- **Statement of account**
- **View Meter Data Summary Reports**
 - IDR (Interval Data Recorder) and TOU (Time of Use)
- **Energy Conservation**
- **Rate information**
- **To Sign up you need:**
 - Your e-mail address
 - Your PIN (usually the last 4 digits of your SSN or tax ID)
 - Your Dominion account number

Online Tools

Business Advantage Plan

- **Small to Mid-size commercial customers a way to manage their electric bills to avoid seasonal fluctuations.**
 - **The budget amount is based upon prior usage at the location and current rates. The account is reviewed periodically and the amount could increase or decrease based on changes in usage or rates.**
 - **At the end of the budget year, any remaining Business Advantage balance is automatically adjusted into your new budget amount.**
 - **Enroll online or by calling 1-888-667-3000**

Contacts

Dominion Customer Service:

1-888-667-3000

Dominion's Business Service Center:

Business.Service.Center@dom.com

1-888-BSC-8085 (Phone)

1-888-870-8859 (Fax)



**Dominion ranks in top 10
of best utility websites!**

<http://www.dom.com>